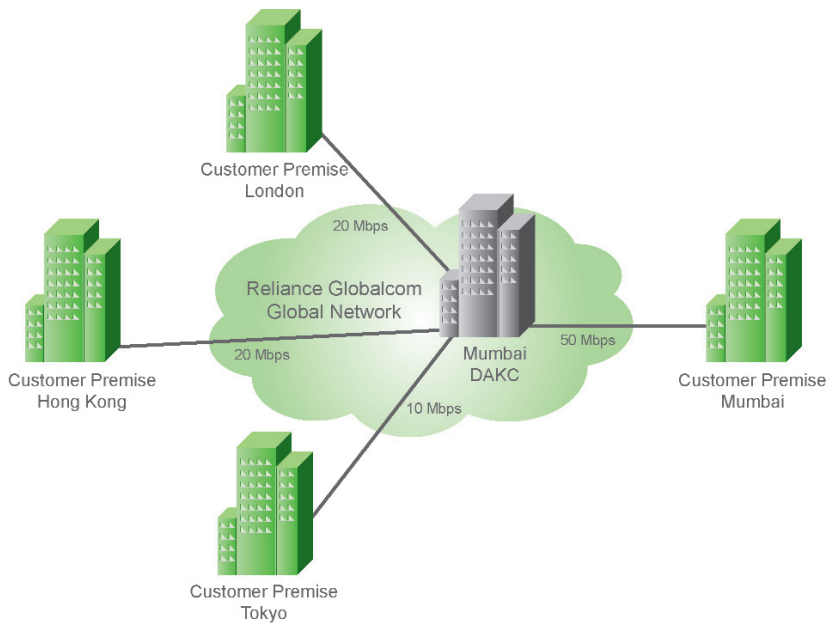


Reliance Globalcom Ethernet Private Point to Multipoint

Service Overview



The Reliance Globalcom Ethernet Private Point to Multipoint service provides simple, rapid, reliable, dedicated and secure point-to-multipoint enterprise-class Ethernet connectivity between offices and other premises worldwide. The service comprises of a central hub with a series of connecting spokes, each having dedicated EoSDH connectivity to the hub. The hub and spoke topology significantly lowers the costs as opposed to a full mesh architecture having multiple point to point configurations.

Global Access

The Reliance Globalcom Ethernet Private Point to Multipoint service provides access to some of the major global destinations at a range of speeds, from 2 Mbps up to 1 Gbps in increments of 2 Mbps, 50 Mbps and 150 Mbps. The service is provided on a full-circuit basis to city Points of Presence (PoPs) or customer premises. Tailored solutions and extension into other off-net countries is possible subject to feasibility.

Enhanced Service Assurance

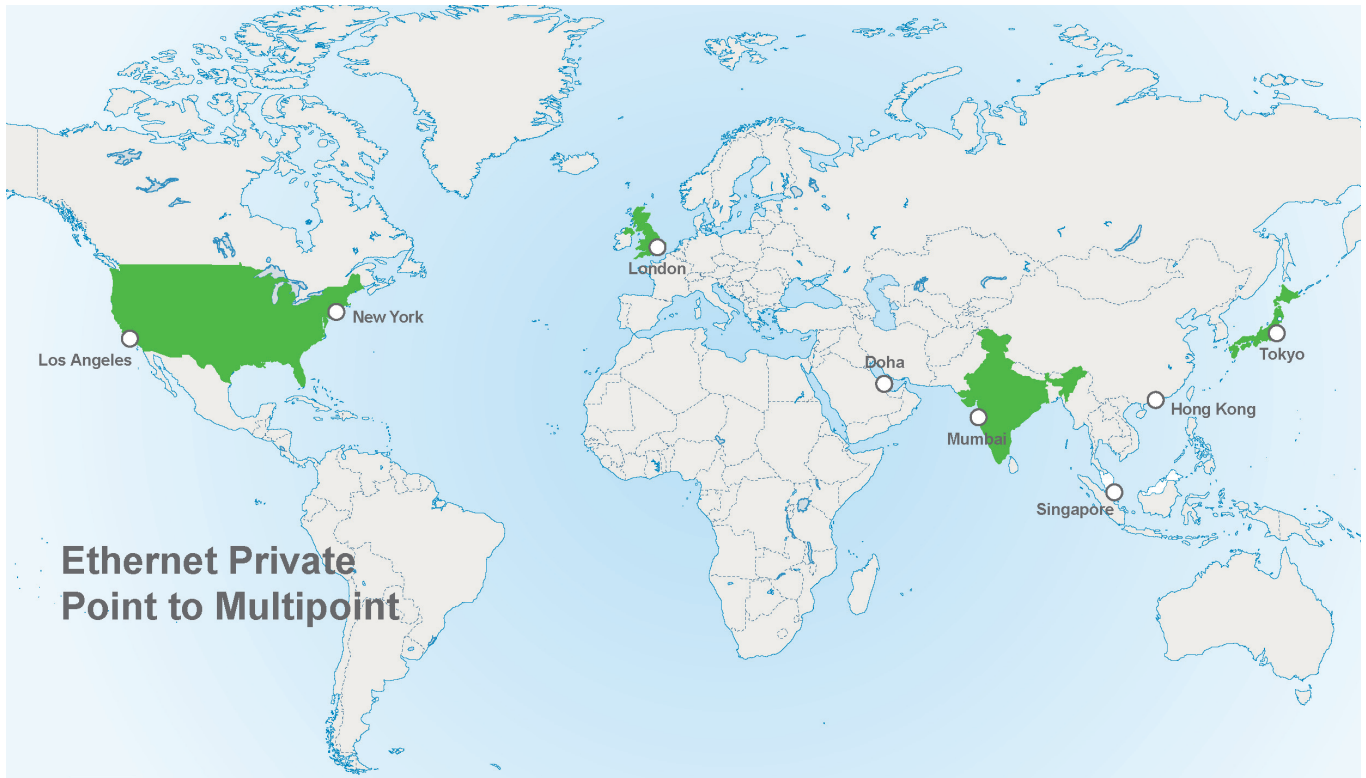
Reliance Globalcom's Ethernet Private Point to Multipoint service is delivered over the highly resilient Reliance Globalcom network - one of the world's most advanced and extensive fibre-optic networks, providing carrier-grade reliability and assurance. The service is bundled with local tail access for the spokes and the trunk wherever required, sourced from our worldwide network of local and in-country suppliers, to provide an end-to-end service.

Reliance Globalcom's management of the long haul network provides maximum control over service resilience and quality, translating directly into commercial benefits for enterprises. A wide range of engineering and operational measures have led to a consistent and proven record of accomplishment of carrier grade reliability and performance that is assured through a Service Level Agreement (SLA) with a provision of a protected international traffic path to most of the destinations.

Value and Benefits

- Extended Global reach into major business centres as well as regulated and emerging markets
- Seamless integration with far-end telecom providers to ensure prompt delivery of the end-to-end service
- World-class network quality and reliability supported by a long pedigree of service with the world's carrier community, backed by a meaningful service level agreement guaranteeing delivery and service availability
- Customer support – 24 x 7 skilled technical support

Coverage



Features

- Delivery over an advanced, global fibre optic transmission backbone
- Guaranteed security that is available for all SDH services i.e. Each of the links between the hub and the spokes is assigned dedicated bandwidth, which is not shared with other customers
- Available in protected premium, plus and unprotected configuration service options
- Access from 2 Mbps up to 1 Gbps supported in increments of 2 Mbps, 50 Mbps, and 150 Mbps
- Currently available at UK, US, India, Hong Kong, Singapore, Japan and Qatar
- Support for Fast Ethernet (10/100 Base T) and Gigabit Ethernet (1000Base-Lx using 1310 nm single mode fiber or 1000Base-Sx using 850 nm multi mode fiber) interfaces, depending on the speed
- Ubiquitous transport for all telecommunications traffic types and needs, including voice, data, video and internet
- Seamless upgrades that do not disrupt customer's network, as it expands to meet growing business requirements
- Higher bandwidth granularity enables customer's circuit to scale up to the right-sized capacity at all times

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